

# MAESTRO MILESTONE GUIDE

KNOW WHICH MILESTONE TO USE

**MARKEN**  
a UPS Company

**2026**  
DRIVER GUIDE

Selecting the correct milestone ensures accurate tracking and keeps our shipments moving.



## 1. PICK-UP ON BOARD (POB)

Use Pick-Up On Board (POB) when picking up from the shipper listed in the top left of the Marken HAWB.



## 2. TENDERED TO AIRLINE

Use Tendered to Airline when successfully tendering a shipment to an airline. If the tender is unsuccessful, use the Attempts milestone instead.



## 3. TRANSPORTATION

Use Transportation Arrived and Transportation Departed when arriving at or leaving an agent warehouse or dry ice facility. Do not use these milestones at a shipper or consignee location when a Pick-Up On Board (POB) or Delivered milestone is required.



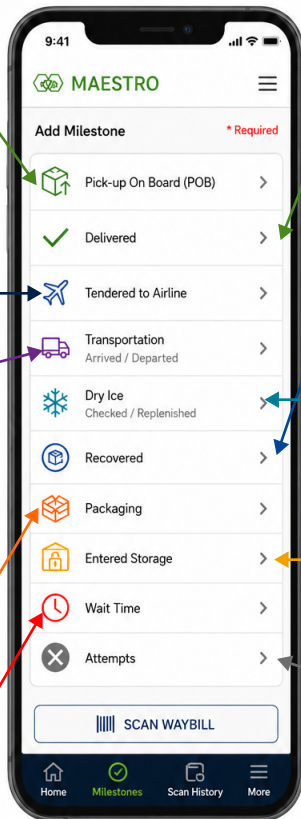
## 4. PACKAGING

Use Packaging when you finish a pack-out or have to repackage a shipment.



## 5. WAIT TIME

Use Wait Time when wait time exceeds 15 minutes.



## 6. DELIVERED

Use Delivered when delivering to the consignee listed in the top right of the Marken HAWB.



## 7. RECOVERED

Use Recovered when picking up a live shipment from an airline or a UPS location.



## 8. DRY ICE

Use Dry Ice Checked when verifying the dry ice level.

Use Dry Ice Replenished after adding dry ice to the shipment.



## 9. ENTERED STORAGE

Not applicable to OSP's



## 10. ATTEMPTS

Use Attempts when a collection or delivery is unsuccessful. Must also notify Dispatch.



## IMPORTANT REMINDER

After updating a shipment in Maestro, tap "SCAN HISTORY" in the bottom right corner of the screen to verify your update.

Confirm that the update displays a **GREEN CHECKMARK**, as shown in the example to the right.

## EXAMPLE OF A SUCCESSFULLY SUBMITTED UPDATE



620X29270718

1/1 Scanned

Pick-up On Board

24/06/2024 14:09:09



THANK YOU FOR USING THE CORRECT MILESTONE. YOUR ACCURACY MAKES A DIFFERENCE.